



## Enterprise System design & development

- Customized Business Solution
- Professional systems training
- Systems & network implementation
- Technology consultancy
- Online Reservation System
- Employee Scheduling and Payroll System
- Human Resource Management System
- Sales Forecast System
- Online Ticketing system
- CRM system
- Java POS

## Designing and delivering evolving Open System

Numerous surveys have shown that, indeed, successful companies in the hospitality and retail vertical combine business strategies with the technological means to carry out those strategies. That is not to say, however, that money thrown at technology will guarantee increased profitability, or that a company has to be big in order to afford technology. Indeed technology is seen by some as a necessary cost to be minimized as one would minimize waste!

## Systems that evolve

As a technology developer, RCG believes it is important to deliver systems that can evolve over time as new application ideas and hardware devices come to the fore. Application systems can no longer be, simply, point-in-time products. Data will need to be handled in common ways in robust communication environments. Application systems will need to be built around open standards to keep both costs down and integration seamless. They will have to become cross-platform compatible and being able to operate in mixed environments with the greatest degree of fault tolerance, data integrity, and do this as transparently as possible for the user.

Great opportunities lie in a technology developer's ability to design and deliver systems that will preserve end users' investments in technological evolution and maximize ROI in the process. The biggest challenge will be to convince users that it is, in fact, possible.

## System Integration

We are committed to helping our customers and partners rapidly deploy our custom made systems and generate dramatic results. Our professional services add value to our customers by providing the following services:

- Consultation on client needs and wants
- Discovery documentation with detail specification
- Evaluation of our software and hardware options
- Helping with Network setup and configuration
- Installation of software and hardware

## Finding standards

Technology is not limited to the introduction of new hardware or application feature sets alone, it is also related to new systems enabling technologies that result in the development of common technological infrastructure that can be delivered in an understandable, supportable and cost effective manner. New technical capabilities, related to distributed object and network design philosophies, programming languages, operating environments and file-handling systems etc., can all contribute to infrastructure standardization.

# RCG

Biometrics • RFID • Security

Beyond Identity

Greater China • United Kingdom

Malaysia • United Arab Emirates • Thailand

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